

## Cancellation/Refund Policy

- All cancellations must be made in writing.
- Cancellations made before the start date of the course will be fully refunded minus the administration fee.
- The learner can opt to leave the school within the initial two-week period. In this case, the fees will be refunded minus the administration fee. Please note that any lessons the learner was scheduled to attend within this period must also be paid for, in full.
- Fees paid for courses that are cancelled after the learner has attended for 2 weeks or more are not refundable.
- There will be no refund when holidays are taken by a learner in accordance with our rules.

## Visas

- Yorkshire English School complies with all the Immigration Rules of the UK.
- The school will require visa national learners to provide proof of their legal right to stay in the UK. Copies will be kept by the school.
- In the event of a visa refusal, the school will require written proof of the refusal and a full refund (minus the administration fee) will be granted for fees paid in advance of the planned start of the course.
- The learners are responsible for obtaining their own visas. The school is not able to give information or advice in obtaining/extending a visa
- A learner who needs a UK visa is subject to UK immigration laws.
- A study visa is issued on condition of satisfactory course attendance.
- Poor attendance must be reported by the school to the UKBA.
- 10 consecutive days of unexplained absence from lessons must result in expulsion from the course. The school is obliged to report such absence to the UKBA.
- Course withdrawal for reasons outside the control of the school involves an automatic revoking of the study visa.

You are strongly advised to organise medical and cancellation/curtailment insurance before travel.